

City of HARVARD

POLICE DEPARTMENT

201 West Front Street • Harvard, Illinois 60033
815-943-4431 • 815-943-4432 • Fax 815-943-2321
Web Page www.cityofharvard.org

MAYOR
Jay Nolan

ADMINISTRATOR
David Nelson

CHIEF OF POLICE
Mark Krause

Dear Resident:

Starting December 27, 2016, the Harvard Police Department will use the North East Regional Communications Center (NERCOM) for dispatch services. The following telephone numbers will be in use on December 27, 2016:

- **911** will still be used for all emergencies;
- **(815) 943-4431** will be used for the Police Administration; and
- **(815) 363-2130** will be used for Police, Fire and Rescue Dispatch.

911 will be answered by NERCOM and will continue to allow residents to make contact for immediate, emergency responses for Police, Fire and/or Rescue calls.

The Police Administration line will be answered locally during business hours (generally Monday through Friday 7:00 am to 3:30 pm) and is best suited for return and routine calls such as requesting Records or FOIA, contacting the Chief, leaving a non-emergency message for an employee or checking on the status of a case.

The Dispatch line is designed for public safety, non-emergency calls for service and should be used for businesses to reroute their alarms or for residents to report delayed calls for service (such as overnight vandalism or minor car accident).

Consolidation with NERCOM will close our Dispatch Center. The lobby will be open during business hours and an intercom will be installed that will allow visitors to contact NERCOM, for services, during closure.

Thank you,

Mark Krause
Chief of Police



Direct all correspondence to the Chief of Police